

"The official Newsletter of the Kansas City Chapter of the American Society for Industrial Security" March 2000 Volume 3, Issue #3



# **Crime in Kansas City**

## Awareness, involvement, sharing information help deter and prevent

You don't have to refer to statistics or official trend analyses to be aware of crime in the Kansas City metropolitan area. A quick glance at the headlines in the paper or the television reports show many of the most serious problems facing the city. Many of us supervise security officers and employees who report incidents of all kinds around the city. Each of us manage and direct security programs that contribute to the safety and security of our companies and employees. The city benefits indirectly from our efforts. Is there more we could do to reduce crime and improve our environment? What should we be doing?

Being aware of what is going is critical. Routine sources of information are reliable in helping with awareness. Only a few weeks ago, police reported a number of victims in Johnson County who had their homes burglarized. The reason? Victims left their garage door openers in their cars along with mail or other identifying papers. This effectively gave the criminals a map and a key. Now the Kansas City, Missouri Police Department is reporting similar crimes in central, and even north Kansas City. A preventable trend that frustrates detectives almost as much as victims.

When reading a story or watching a televised news report, we should be focused on prevention strategies. Many crimes of opportunity are reported every week that serve as training material for our security officers and employees.

SEE "CRIME" ON PAGE 7



What can you do to help prevent crime in Kansas City? Staying involved and informed helps everyone.

# IN MEMORY



THE KANSAS CITY CHAPTER SAYS GOODBYE TO MEMBER DAVE MYNETT, WHO PASSED AWAY FEBRUARY 17, 2000. DAVE WAS AN INVESTIGATOR WITH JOINER & HAYES SINCE 1993. HE IS SURVIVED BY HIS WIFE GLENDA, TWO SONS AND ONE DAUGHTER. DONATIONS CAN BE SENT IN HIS NAME TO THE AMERICAN CANCER SOCIETY OR CHILDREN'S MERCY HOSPITAL. OUR HEARTS AND PRAYERS GO OUT TO DAVE'S FAMILY AND FRIENDS.

UST US ON THE WEB AT: WWW.KGASS.OFG

# CONTACT YOUR KANSAS CITY CHAPTER LEADERS!

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stuart\_clark@bartonsolutions.com Secretary/Terry Foster:

816/340-4736 – <u>Tf3@americancentury.com</u> Treasurer/Dave Severenuk:

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816/871-3397 - Todd Best@kcmo.org



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# "April 6 Lunch at Hereford House

Come meet everybody at the Hereford House for the March 6 Chapter Meeting! MAKE YOUR RESERVATIONS NOW! Please contact Bob McFarlin to make reservations. FAX your responses to him at 816-513-2266. E-mail him at bob mcfarlin@kcmo.org. Be sure to include the names of all members/guests who will be attending, and specify if you want steak or fish. Be sure to contact Bob if you made reservations and have to cancel. For questions, contact Bob at 816-513-2165.

# May 4 Lunch at Park Place Hotel

May is Law Enforcement month and our meeting will be on May 4 at the Park Place Hotel. Please invite a guest from the law enforcement community. We will present the Thomas R. Meyers award to a notable police officer and enjoy a great meal. Park Place is at 1601 N. Universal Aveneue, KCMO. Taking 435 to Front Street will get you there – contact Bob McFarlin for directions. The menu is: London Broil Steak, potato or rice, mixed vegetables, salad, and dessert, with coffee or tea. The cost is the same as always - \$17.00. Please make reservations early so space can be made for everyone and their guests. See you there!

The KC ASIS Holiday Party will also be held at the Park Place Hotel on December 1, so mark your calender!



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# Secretary's Report of March Meeting

### Terry Foster - Secretary

- 1) Pledge of Allegiance
- 2) Benediction
- 3) Introductions
- 4) Announcements
- a) Reservations went much better this month, thanks to all who cooperated.
- b) The membership directory is almost ready to print, make certain Dean Owens is aware of any changes.
- 5) Committee reports
- a)Mike Tibbs Membership New Members
  - i)Lucy Bardwell
  - ii)Bill Perez
  - iii)David Schemenauer
- b) Joe Carpenter Education No report
- c) Tom Robinson Law Enforcement Liaison -Applications for the Thomas R. Meyers Award being accepted.
- d) Mike Boren Law Enforcement Joint Conference -Final plans being made.
- e) Chris Curtis Executive Referral Committee E-mail notifications are made every Tuesday.
- f) Dean Owens Private Security Advisory Council Chairman and Membership Directory - No Report.
- g) Todd Best Newsletter Newsletter available on web
- h) Mike Betten CPP Development New CPP study group forming for spring, contact him if interested.
- i) John Krumme Private Security Services Council Chairman - Gave explanation of PSSC mandate to act as a watchdog for vendor activities at ASIS functions.
- j) Bob McFarlin Hospitality Advised that E-mail is the best option to make reservations for monthly meetings. You can make the reservation on-line at http://www.kcasis.org.
- k) Dave Ebert Historian Efforts are being made to archive old records.
- l) Tom Morgan Health Care Committee Committee will meet on March 21 at 8:30 AM at North Kansas City Hospital at (816) 691-2067. They meet every other month on the third Tuesday.
- m) Jim Gnefkow Foundation.
- n) Larry Hannah Retail Security committee forming, interested parties should contact Larry.
- 6) Old Business
- Distinguished membership application out and available on the web site. ASIS members are encouraged to nominate candidates.
- 7) New Business
- a) Dave Mynatt of Joiner & Hayes passed away recently.

- b) The chapter has funds that are looking for projects. Any ideas or suggestions should be forwarded to Chris Storms.
- c) The chapter debated and passed a resolution establishing a benevolence fund. The fund provides a \$1,000 grant to Private Security Officers families in the event they are killed in the line of duty. The fund will be placed in an interest bearing account and will be replenished to the \$1,000 level by the chapter, if necessary.
- d) Reminder to let the Chairman know of any members that passed away so the chapter can send its condolences.
- e) ASIS is holding a student writing competition. Interested persons should contact Chris Storms.
- f)ASIS is now seeking nominations to the National Board of Directors.
- g) The Midwest Crime Conference is scheduled for April the 3<sup>rd</sup> at the Holiday Inn, interested persons should contact Chris Storms.
- h) Next month's speakers will be Gene and Peggy Schmidt, parents of Stephanie Schmidt.
- 8) Lunch
- 9) Speaker Steve McBride from the National Center for Missing and Exploited Children gave a presentation on his organizations mission and efforts.
- 10) 50/50 Drawing
- 11) Adjournment



Steve McBride of the National Center for Missing and Exploited Children.



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# Treasurer's Report - March 20, 2000

DAVE SEVERENUK, TREASURER



Scholarship Activity:		
Opening Balance	\$6,679.27	DID YOU
Expenses	\$57.42	REMEMBER
Net Value	\$6,736.69	TO PAY YOUR
Checking Account:		ANNUAL
Income:		DUES?
Dues	\$60.00	
Number of dues paid = 5 (1 member paid for 2 years)  Luncheon	\$816.00	LOOK FOR
Number of members $40 \times 17 = $680$		YOUR NAME
Number of paying guests $5 \times 17 = $85$ Number of free guests $3 \times 0 = -$51$		ON PAGE 6 -
Total Luncheon Attendance 48 x 17 = \$825 50/50 Drawing	\$17.00	
Checking Account Interest (2/29)	\$12.12	IF IT'S NOT
Total	\$ 905.12	THERE,
Expenses: Luncheon (3/2) Checking Account Service Charge (2/11)	\$844.64 \$8.64	YOU CAN PUT IT THERE BY
All Star Awards (Security Professional Award, 2/28)	\$374.85 \$27.21	PAYING YOUR
Total	\$1,255.34	DVES!
Checking Account		
	\$14,466.51	

\*Chapter Chairman Chris Storms has asked all members to consider ways that the chapter could use the funds in the treasury to further security awareness in the community by contributing to a security-related purpose or activity. Please send Chris your suggestions.



Would you like to get your name in the newsletter? Pay your 2000 dues and your name will appear on this page! You can pay your annual dues at the next lunch meeting, or contact Dave Severenuk at 816-513-1409. If you think your name should be on this page, let Dave know. Thanks to everyone who has paid their dues for supporting the Chapter! (\* Denotes March payments)

Abbott, James Adair, Russ Anderson, Alana Bardwell Lucie Benton, Mike Best, Todd Bigler, Ben Boone, Catherine Boozer, Jeffery Boren, Mike Bornus, Ralph Breckenridge, John Breshears, Steven Byrd, Sylvester Carpenter, Joe Carpenter, Mickey Chandler, Skip Clark, Stewart Coleman, John Cook Richard Cromley, Larry Curtis, Chris Dolci, Larry Ebert, David Foglio, Judy Foster, Terry Fout, Susannah Franke, Jerome Gallagher, Terry Gann, Jon Gregory, Keith Green Jim Grod, Bruce Hall Fred Hannah, Larry Hawkins, Randy Haves, James Heitmeyer, Phil Kenny, Hen

Krohne, Steve Krumme John Lehrman, Michelle Liberty, Ralph Lombardino, Antonio Lowe, Wayne Lyndon, Thomas J Maiorana. Tom Majors, Troy Meltzer, Eddie Mervosh, Mitch Moreland, Bruce Morgan, Tom McBride, Alan McFarlin, Bob McMahon, Michael Odenbaugh, Avis Owen. Dean Perez. Bill Perez-Ain, Patricia Phefer, Joseph Pusey, Ralph Riggs, Robert Rebinson, Tom Rodriguez, Paul Roe, Scott Schwarz, F.A Severenuk, David Smith, Patricia Smith, Patrick Smith. Vickie Spalding, Ed Storms, Chris Tibbs, Mike ochatzer. Don Vogel, Rich Wakefield, Rened Willis, Chuck

Kansas Private Detective Super Conference 2000 - May 20-21, 2000 Salina, Kansas \$60.00 316 231-5155

The International Association of Chief's of Police, Law Enforcement Information Management Section Training Conference will be held from May 22-26, 2000 in Westminster, Colorado. This high quality training integrates law enforcement agencies with representatives from the leading technology providers and presents training and discussion opportunities on a range of law enforcement technology and information management issues The Conference, hosted by the IACP LEIM Section and the Colorado State Patrol will be held at the Westin, Westminster. Tuition is \$300 for LEIM Section members and \$350 for non-members. For further information, or to obtain an application, please visit the IACP Technology Clearinghouse site at: http://www.iacptechnology.org/LEIM/LEIM 2000.htm or contact Matt Snyder at snyderm@theiacp.org. If you need to speak

37th Annual Motor Vehicle Theft Conference - Kansas City - May, 2000 Contact: Sgt. Ricky Rapp at 816 482-8522

to someone in person you may contact

Juanita Ward at 1-800-843-4227, ext. 220

### "CRIME" Continued from Page 1.

Two crimes that are especially concerning to police recently are auto thefts and carjackings. Only days after a fatal carjacking made the top news story, a child was left alone in a vehicle, and another tragedy was barely avoided. The message was clear: leaving kids alone in cars is an invitation to disaster. Police continue to report vehicle thefts and stealings from vehicles as the result of vehicles left unlocked or valuables left in plain sight. No matter how many times people are told, they continue to provide the opportunity a criminal looks for.

These are areas we need to continuously emphasize to our employees. The simple, "commonsense" actions are the most effective in preventing crime (locking doors, not leaving valuables in plain site, parking in well-lit areas, being aware of surroundings, etc.). Sending out reminders when a news story has already captured the attention of people is an effective way of making the point. And we should be as interested in preventing incidents on company property as we are away from work. The resulting loss still impacts each of us.

Besides newspapers and television, there are many other resources available to security managers for identifying crime trends in Kansas City. The Association of Security and Police (ASAP) is a group that meets every month to share information about incidents and suggest methods of prevention. Both security and law enforcement professionals attend the meetings, and it is time well spent. Contact Ed Spalding for more information (see his article on page 9). Make time for this once a month and schedule your awareness training around it.

An example of information gathered recently at an ASAP meeting is the number of office thefts occurring around the city. Downtown office buildings are prime targets for active thieves. Insecure wallets, purses, laptop computers, and other equipment are among the most popular items stolen from office areas. Again, training employees to be aware of strangers, and to secure property is essential in curbing this trend. Taking away the opportunity goes a long way in making the entire city safer.

Theft and forgery of checks and credit cards is a crime that continues to increase as the technology to produce cards and checks becomes easier to obtain.

Awareness, training, and good fortune recently led to the arrest of three individuals who purchased thousands of dollars worth of merchandise with counterfeit and stolen credit cards. Overland Park Police officers responded to the Oak Park Mall and apprehended the thieves after attentive officers observed suspicious behavior and reported it. In this case, training and education paid off, and more crime was certainly prevented.

Almost everyone in Kansas City is familiar with Crime Stoppers and the Tips Hotline (see next page). The Crime Stoppers website has a variety of information on crime in Kansas City, as well as prevention tips and

"Only days after a fatal carjacking made the top news story, a child was left alone in a vehicle, and another tragedy was barely avoided. The message was clear: leaving kids alone in cars is an invitation to disaster."

resources. Visit the site and become involved in the programs available.

Finally, for each member of the Kansas City Chapter, you have an extremely valuable reference at your fingertips - your ASIS Member Directory. You should use it whenever you have a question or are looking for suggestions to improve your program. Most members are glad to help and share experiences. Attend the monthly meetings. And, if you have something to share, you should be comfortable in submitting it for publication in the newsletter. Use the local chapter as one of your first resources. Be aware, share information, and get involved. Do your part to reduce crime in Kansas City.

# Overland Park PD arrests foreign thieves, recovers \$50K in property

# "Positional luck", key observation, leads to arrest of three

Todd Best, CPP

An Overland Park police officer used the observation skills taught at the police academy to initiate a successful apprehension of three foreign men at the Oak Park Mall on March 12. Officer Richard Medley was responding to the mall on an unrelated shoplifting complaint when he noticed a man talking into a radio. Medley asked a security officer if the man was with the security department. When it was confirmed that the man was not a security officer, Medley quickly reported the suspect to his superiors.

Sergeant John Jackson, an academy instructor with the OPPD, said he responded to the scene after receiving the call from the officer. When he and other officers arrived at the mall, they quickly identified the original suspect, and followed him to a van parked outside. After the suspect left the van, officers observed credit cards inside. Sergeant Jefferson, who worked in the financial crimes/fraud unit for seven years, was able to identify the numbers on the cards right away as being counterfeit.

The suspects were followed and observed for a time as they made several thousand dollars worth of purchases with counterfeit credit cards. Once enough evidence was gathered, the officers moved in and made the arrest. Jackson said that one of the suspects made an attempt to flee the scene, but was apprehended without incident. Sergeant Jackson said that the cards had been counterfeited with stolen numbers. He added that the numbers were stolen from out of the local area. The Secret Service has taken over that part of the investigation.

It was not immediately known where the suspects were from, but a Taiwanese passport was discovered

among credit cards and purchased items. The three were clearly not from Kansas City. Jackson said it would turn out to be "a much longer stay in Kansas City than they had planned". During questioning, the suspects told Sgt. Jackson that they specifically targeted the Midwest because of a perception of a lack of professionalism and experience by law enforcement compared to large cities like New York or Los Angeles. While there may be shortcomings in technology in some jurisdictions across the Midwest, this incident proves that people can make all the difference.

The Overland Park officers recovered about \$50,000 worth of merchandise purchased illegally from stores at the Oak Park Mall. The merchants were obviously pleased to know their goods were recovered and would be returned intact. "Fifty thousand makes up for a lot of shoplifting," Jackson said.

Was it "luck" that led to the apprehension of the trio? Not quite, according to Sgt. Jackson, "Positional luck," he said, "not just blind luck. It's a matter of placing yourself in a position to make an observation such as this." He said that Officer Medley did exactly as he was taught, paying attention to his surroundings, and looking for unusual activities. The "positional luck" Sgt. Jackson referred to is a lesson all of us should include in our security awareness and training. Officer Medley sets a perfect example for security officers, employees, and supervisors in every company in Kansas City. So much crime could be avoided with alert, attentive people ready to report unusual activities.

Congratulations to the entire team of professionals at the OPPD, and thanks to Sgt. Jackson for sharing his experience with us.

# Association of Security and Police (ASAP) brings police, security together in KC



-Ed Spalding

Do you struggle with the concept of Community Oriented Policing (COP) and wonder how private security fits in COP? Would you like to belong to a group where you do not have to pay annual dues? An informal group of private security company representatives and KCPD Property Crime Unit representatives began in late 1994, with the idea of improving communications between the KCPD and private security licensed to operate in the KCMO area.

The idea of organizing this grass roots COP group began with then Major Louis Ouijas and Sgt. Doug Weishar of the Property Crimes Unit, KCPD. These individuals, along with others in private security, saw the value of sharing information in order to help reduce crime in the city. With their efforts, and those of some dedicated private security professionals, the meetings began on a regular basis in early 1995. In that same year it was decided that this informal group needed a name, so, after considering suggestions by the group and a vote taken, the name of Association of Security and Police (ASAP) was adopted. A steering committee for the ASAP also was formed in order to better plan for meetings and give general direction to the group.

Discussion of current crime trends and general sharing of information has been the main focus behind the meetings from the beginning. Efforts early on were made to have a quarterly shoplifting bulletin and develop an automated communication system in order to quickly share information among the various security groups. Also besides sharing information about criminal activity, the group has had presentations on such subjects as cell phone cloning, robbery, bombs, counterfeiting, MO Gaming operations. health care security, retail security, and countermeasures to name a few.

Although the Telephone Alert Network was abandoned in 1998, the ASAP group continues to meet on the third Wednesday of each month at one of Kansa City power and Light's facilities to share information on crime trends in the city.. The group still has representatives of KCPD Property Crimes units and interested area licensed private security company representatives. Contact Larry Weishar, Uniguard or Ed Spalding, American Century if your interested in becoming involved in this group or have further questions.

Do you have suggestions for helping other members fight crime in their areas? Have you had experiences that you think would be valuable for others? Please don't hold that information! Contact Todd Best at 816-871-3397 or Todd Best@kcmo.org to get your inputs into the next newsletter.

# National Crime Victim's Rights Week April 9 - 15

# Kansas City's Most Wanted





Allen H. Sledge

Black male, 34, 6'1", 185 lbs., with a ½" scar on nose, wanted on a Missouri parole violation warrant for charge of sexual assault. He is known to be armed and physically violent.



Thomas E. Butner

White male, DOB:
10/22/70, 5'8", 180 lbs,
brown hair/eyes.
Wanted for US
Marshal's warrant for
parole violation on
charge of perjury. Unk
tattoos on left
arm/upper right arm.
AKA "Shawn Butner",
"Steve Madden", "Rob
Haley".



Damon A. Leahy

White male, 36, 5'11", 195 lbs., brown hair, blue eyes, AKA "Loucan". Wanted on a Johnson County, KS warrant for 4 counts of felony theft and a Jackson County, MO warrant for burglary and stealing.



Ralston O. Wellington

Black male, 5'11", 175
lbs., Wanted on a
Jackson County, MO
warrant for Murder I,
aggravated assault,
intimidation of a
witness, and a federal
warrant for unlawful
flight to avoid
prosecution. Has
possibly fled the
country. Armed and
dangerous.

If you have information on the whereabouts of any of these fugitives, contact the Tips Hotline immediately at 474-TIPS. All calls are anonymous and callers may receive a cash award of up to \$1000 per fugitive. The Tips Hotline is available for reporting any felonies and suspected drug houses. Visit the CrimeStoppers website at www.kc-crime.org



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Police Chief. Salary: \$53,620-\$69,209/yr. with competitive fringe benefits. The City of Council Bluffs, IA, (pop. 54,345) has a mayor form of gov't & currently seeks a Police Chief. This position requires extensive admin. & command exper. at a level equiv. to the rank of lieutenant in the Council Bluffs Police Dept. Training equiv. to the cert. standards of the Iowa Law Enforcement Academy is reg'd. Offer of employment is conditional, subject to passing medical exam, which includes drug testing. Send resumes by 5 p.m. on 03/24/00 to: Personnel Dept., City Hall, 209 Pearl St., Council Bluffs, IA 51503.

Loss Prevention Supervisor (Overnight). MO. The Ritz-Carlton St. Louis is seeking energetic, motivated, reliable, & enthusiastic indivs. who desire a career with the premier luxury hotel co. in the world. We currently have a position available for a LP Supervisor (Overnight). We offer benefits after 30 days. Apply in person Mon-Fri, 10 a.m.-4 p.m., or send resumes to: The Ritz-Carlton St. Louis, 100 Carondelet Plaza, St. Louis, MO 63105. Phone: (314) 719-1423. EOE/M/F/D/V.

Chief of Police. Salary: \$36,414-\$54,628/yr. The City of Lansing, KS, (pop. 9,000) is located 25 miles north of Kansas City & currently seeks a Chief of Police for 11 sworn employees & three non-sworn personnel. Candidates must possess the following qualifications: bachelor's deg. (or equiv.

combination of education, knowledge & exper.) & 10 yrs. progressively-responsible municipal police exper., including at least five yrs. in a sr.-command position. Strong organization, admin. & leadership skills & orientation to community services are also Benefits include vacation & sick leave, health & dental insurance, & ICMA 457 plan. Prospective candidates shall submit resume & cover letter, including salary history & references, to: Michael W. Smith, City Administrator, City of Lansing, 800 1st Terrace, Lansing, KS 66043. Phone: (913) 727-3233. Fax: (913) 727-1538. Emsmith@lansing.ks.us. Web Site: http://www.lansing.ks.us. Closing date for application: 04/14/00. EOE/AA.

Chief of Police. Beginning Salary: \$55,000-\$60,000/yr. DOQ. Dodge City, KS, pop. 25,000, is accepting applications for the position of Chief of Police. This position reports to the city mgr. & heads the city's police dept. composed of 42 sworn positions & 13 admin. positions, FY 2000 operating budget \$3 million. As a member of the city mgr's mgmt. team, the Chief is responsible for planning, organizing & directing the work of the police dept. through two div. captains. Bachelor's deg. in criminal justice or a closely related field from an accredited college or univ. is req'd, + at least 10 yrs. progressively-responsible exper which allows the candidate to demonstrate expertise in all facets of police admin. Master's deg. preferred but not req'd. Major dept. goals include a continued emphasis on the concepts & philosophy of community policing in operations, fostering a dept. atmosphere of team work & cooperation, & developing plans to address community concerns pertaining to the law enforcement function. KS State Law Enforcement Cert. is req'd within 12 months of employment. Please send resume to: Human Resources, City of Dodge City, P.O. Box 880, Dodge City, KS 67801. Fax: (316) 225-8144. E-mail: larryk@dodgecity. org. Applications will be accepted through 04/30/00. Should accommodations be needed to receive or complete the application, please call (316) 225-8100. EOE. Finding of Nation

#### **MARCH 2000**

### **CLASSIFIEDS CONTINUED**



Special Agent. Location: Des Moines, IA. Salary: \$39,500/yr. + benefits. Job Order No.: IA9209914. The selected indiv. will conduct investigations. The ideal candidate will possess a fouryr. deg. & police academy training. This position is full time, 8 a.m.-4:30 p.m. The effective start date is 07/01/00. Send your cover letter & resume/statement of qualifications to: Workforce Development Ctr., 215 Keosauqua Way, Des Moines, IA 50309-1727. Fax: (515) 281-9640. The cover letter should include: Job Order No., your social sec. no. & indication if you are a US military veteran. Although the social sec. no. is optional, submission of it will help us to better manage your application. Please do not call this office. Your info. will be reviewed &, if your qualifications meet the employer's reqmt's, your resume will be forwarded.

Police Captain. Location: Liberal, KS. A growing & progressive institution has an oppty. available for a Police Captain who will perform admin. & technical supervisory work directing the activities of patrol officers, civilian staff, & investigative personnel. The Police Captain will be responsible for evaluating the efficiency & effectiveness of policies & procedures applicable to the operation. The candidate should have a thorough knowledge of municipal police admin., techniques of law enforcement, crime prevention, & a bachelor's deg. in business or public admin., criminal justice, psychology or related field, + seven yrs. of exper. as commissioned

police officer, including at least two yrs. in an admin. position. Other combinations of exper. & education that meet the min. reqmt's may be substituted. Salary based upon qualifications. We offer excellent benefits. Applications taken until position filled. Send resume w/salary reqmt's to: City of Liberal, HR Dept., P.O. Box 2199, Liberal, KS 67905. Fax: (316) 626-0572. EOE.

Sr. Director - Risk Management Services. Location: Overland Park, KS. Ref. Code: HR-SDRMS. Universal Underwriters Group, a member of the Zurich Financial Services Group, specializes in commercial property & casualty insurance for the automotive industry. Universal has built its reputation as the foremost insurer of auto related business through its commitment to providing better service & products to its customers. As a nationally-recognized industry leader, Universal Underwriters Group can offer you the oppty. to gain broad exper., to assume increasing responsibility & to grow personally, professionally & financially. This position will lead & manage

development, implementation & admin. of risk mgmt. services for special account services. Focus will be on both claims & LP processes & services that create value for the customer, respond to their needs & support the achievement of the SBU's strategic & financial goals. This position will be responsible for relationship-service level mgmt. between special account services, its customers & the claims/LP service providers. The ideal applicant will have the academic & theoretical knowledge equiv. to a bachelor's deg., with 10 yrs. of related exper. Exper. in claims mgmt. & LP is reg'd. Applicants should also have a strong working knowledge of package & worker's comp claims handling services, & exper. utilizing on-line claims info. systems. Strong analytical, organizational, written & oral communication skills are req'd. We offer an excellent salary/benefits package & the oppty. for professional advancement few can match. If you have the talent to ensure your success, please forward your resume to our corp. headquarters: Universal Underwriters Group, 7045 College Blvd., Overland Park, KS 66211. Fax: (913) 664-E-mail: uuic.hr@ us.zurich.com. Web Site: http://www.uuic.com. EOE.

Regional Loss Prevention Director. Location: St. Louis, MO, region. Family Dollar Stores, a fast-growing, debt-free co. opening over 400 new stores a year, is now accepting applications for a Regional LP Dir. to cover the region currently based out of St. Louis. The qualified candidate will be responsible for implementing a comprehensive LP/asset protection program for 200+ stores. Some overnight travel req'd. Duties include, but are not limited to: auditing: training store associates; conducting employee integrity interviews; internal/external investigations; high shrink investigations; & safety & risk mgmt. Reqmt's: knowledge of alarm systems/CCTV & EAS systems; prior participation in Wicklander-Zulawski/Reid seminars; LP exper. in a multistore environment; strong comm. skills; computer literate with knowledge of MS Office; & good report writing skills. Qualified candidates can send resumes to: Family Dollar Stores, P.O. Box

> 1017, Matthews, NC 28201-1017 Attn: Mike Zuege, Loss Prevention. E-mail: mzuege@ familydollar.com.

Do you know about a position opening up in the area?
Contact Chris Curtis,
Executive Referral, at 816/556-2284 or e-mail her at: ccc5893@kcpl.com