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# GREATER KANSAS CITY SECURITY RESPONSE TO COVID-19

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KC ASIS/INFRAGARD WEBINAR

4/7/2020

Video: <https://youtu.be/Qjl4wL3Xr0A>

# Purpose

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KC-ASIS and InfraGard KC are holding an online education panel discussion on the actions that different Greater Kansas City agencies and companies are taking during this pandemic. The panel will discuss issues within their area of expertise, and current steps/best practices they are taking to deal with this issue.

# Agenda

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Trina Ricketts

Ogletree Deakins

Donna Gomez

Johnson County; InfraGard President

Robert Hope

Burns & McDonnell

Dan Arnold

Securitas

Philip Lantz

Black & Veatch

Q&A

# Trina Ricketts

Ogletree Deakins

- Laws Are Very Dynamic
  - State and local stay at home orders
  - Families First Coronavirus Response Act
  - Coronavirus Aid, Relief and Economic Security Act
- Business Responses
  - Pay reductions (hours, wages)
  - Furloughs (temporary leaves with varying degree of benefits)
  - Terminations
- Coordinate with Business Leaders

**Trina R. Ricketts, Ogletree Deakins**

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**816-410-2224**

# Donna Gomez

Johnson County;

InfraGard President

# RJ Hope, CPP

Burns & McDonnell

## BMcD Response Initiation Timeline

- January 26, 2020 – China Cases 2,744
- Suspended Travel to China
- Created Hygiene Message on Intranet
- +2 Weeks Suspended Travel to South Korea, Japan, and Italy
- Convened COVID Response Team
- +1 Week Suspended Domestic Travel
- Launch BMcD Intel Team

## Coordination Between

- Leadership/Board
- Human Resources
- Communications
- Health & Safety
- Corporate Security

# RJ Hope, CPP

Burns & McDonnell

## March 9<sup>th</sup> – COVID Business Call

- Black and Veatch
- Cerner
- Sprint/T-Mobile
- Erickson
- Olathe Heath
- Honeywell
- KU Med
- Garmin
- Waddell and Reed
- Kansas Speedway
- Mid America Regional Council
- Wyandotte Health Department
- Evergy

# RJ Hope, CPP

Burns & McDonnell

## Considerations

- Mental Health of Employee Owners
- Ex-Pats
- Case Tracking – Positive, Suspected, Quarantined
- Space Cleaning
- Work From Home
- Active Construction Sites
  - Screening Activities
  - Travel Home
- General Facility Access
- Back to Work
  - Quantity, PPE, When, Client Travel

# Dan Arnold

SECURITAS USA

VICE PRESIDENT

GREAT PLAINS AREA

(MO, KS, NE, IA, SD)



- 9 year career w/ Securitas
- 14 year career in security industry
- Leader of Midwest operations
- 2200 employees in 5 states
- 250+ client locations

## Securitas USA

- 370,000 global employees
- 150,000 clients worldwide
- Protective Services Global Provider



# Philip Lantz

Black & Veatch

## Black and Veatch

1. Possible Exposure on Plane
  1. Email – Terminology
  2. Internal Comms
  3. External Comms
2. Pandemic Plan: Review and Update (complete on 27 Jan 2020)
3. Incident Response Team (IRT) (First met on 31 Jan 2020)
  - a. Who to include.
  - b. Too Big? (5 Mar 2020); Who “needs” to be there...and who “wants” to be included.
  - c. “Sub-IRT’s”
4. Overarching Travel Plan (Original): (Complete 3 March)
  1. Domestic
  2. International
5. Visitor Questionnaire: 5 Mar 2020

# Philip Lantz

Black & Veatch

## Black and Veatch – Cont.

### Lessons:

1. Right Sizing IRT.
2. Setting up “CIRT”
3. Confusion in Terminology
4. Treat as confirmed until proven otherwise
5. Internal = External Comms
6. Internal Social Media (Yammer)
7. Absence of Affirmative Guidance – people will make it up
8. When people make it up it causes:
  1. Fear
  2. Differing Standards
9. Defining “Things” Like: Business Critical

# Q&A

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